



# DEHANCER

UNINSTALL GUIDE – ALL PRODUCTS



# Dehancer Uninstall Guide

## All Products

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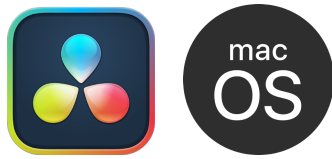
## Important information

Please don't forget to **DEACTIVATE YOUR LICENSE** before uninstalling any product. Use the 'License Info' button inside the plugin, then press 'Deactivate' and wait until deactivation is complete.

- The number of License deactivations from within the plugin is **unlimited**
- License deactivation using your User Account at [dehancer.com](https://dehancer.com) is **limited to 5 times**

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## Dehancer OFX Plugin (macOS)



1. **Deactivate the plugin** you are going to remove (use 'License Info' button inside the plugin, then press 'Deactivate').
2. Go to **/Library/OFX/Plugins/** directory on your Mac.
3. Choose plugin you are going to remove.
4. Right-click on the plugin and choose **Show Package Content**.
5. Run the **maintenancetool.app** application.
6. Choose **Remove All Components**, click **Continue** and follow uninstall steps.

This method works for all versions of Dehancer starting from v4.

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## Dehancer OFX Plugin (Windows)



1. **Deactivate all your plugins** (use 'License Info' button inside the plugin, then press 'Deactivate').
2. Use the regular Windows uninstall procedure:

- Go to **Control Panel → Programs → Programs and Features**
- Press and hold (or right-click) on the plugin you want to remove and select **Uninstall** or **Uninstall/Change**

### **Attention!**

Using the built-in Windows Uninstaller for Dehancer versions up to 4.1 may lead to unexpected results. Use at own risk.

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## Dehancer Plugin for Final Cut Pro



1. **Deactivate the plugin** (use 'License Info' button inside the plugin, then press 'Deactivate').
2. Delete the **Dehancer Pro FCP.app** or **Dehancer Lite FCP.app** in the **Applications** folder.
3. Delete these folders:

~/Movies/Motion templates/Effects/Film Emulation/Dehancer Pro

~/Movies/Motion templates/Effects/Film Emulation/Dehancer Lite

~/Library/Application Support/com.dehancer.film\_pro\_fcp.v1

~/Library/Application Support/com.dehancer.film\_lite\_fcp.v1

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## Dehancer Plugin for Adobe Photoshop and Affinity Photo (macOS)



1. **Deactivate the plugin** (use 'License Info' button in the plugin Settings, then press 'Deactivate').
2. Go to **/Library/Application Support/Adobe/Plug-Ins/CC/Dehancer/** directory on your Mac.
3. Run the **maintenancetool.app** application.
4. Choose **Remove All Components**, click **Continue** and follow uninstall steps.

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## Dehancer Plugin for Adobe Photoshop and Affinity Photo (Windows)



1. **Deactivate the plugin** (use 'License Info' button in the plugin Settings, then press 'Deactivate').
2. Go to **C:\Program Files\Common Files\Adobe\Plug-Ins\CC\Dehancer** directory on your PC.
3. Run the **maintenancetool.exe** application.
4. Choose **Remove All Components**, click **Continue** and follow uninstall steps.



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## Dehancer Plugin for Lightroom & Capture One (macOS)



1. **Deactivate the plugin** (use 'License Info' button in the plugin Settings, then press 'Deactivate').
2. Go to **/Applications/Dehancer Lightroom Plugin/** directory on your Mac.
3. Run the **maintenancetool.app** application.
4. Choose **Remove All Components**, click **Continue** and follow uninstall steps.

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## Dehancer Plugin for Lightroom & Capture One (Windows)



1. **Deactivate the plugin** (use 'License Info' button in the plugin Settings, then press 'Deactivate').
2. Go to **C:\Program Files\Dehancer Lightroom Plugin\** directory on your PC.
3. Run the **maintenancetool.exe** application.
4. Choose **Remove All Components**, click **Continue** and follow uninstall steps.

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## Ps/Lr/C1/APh Plugin application path and user data location

Below you can find the main system paths of the installed application components and user data locations, which you may need when contacting support or maintaining the plug-in.

### Installation (macOS)

**Adobe Photoshop and Affinity Photo plugin:**

/Library/Application Support/Adobe/Plug-Ins/CC/Dehancer

**Adobe Lightroom and Capture One plugin:**

/Applications/Dehancer Lightroom Plugin/Dehancer Lightroom Plugin.app

### User Data (macOS)

**Shared folder:**

/Users/{user}/Library/Application Support/com.dehancer.film\_shared

**User Presets folder:**

/Users/{user}/Library/Application Support/com.dehancer.film\_shared/presets

**Adobe Photoshop and Affinity Photo plugin log:**

/Users/{user}/Library/Application Support/com.dehancer.film\_shared/  
dehancer\_logs/photoshop\_plugin.log

**Adobe Lightroom and Capture One plugin log:**

/Users/{user}/Library/Application Support/com.dehancer.film\_shared/  
dehancer\_logs/lightroom\_plugin.log

## Installation (Windows)

### Adobe Photoshop and Affinity Photo plugin:

C:\Program Files\Common Files\Adobe\Plug-Ins\CC\Dehancer

### Adobe Lightroom and Capture One plugin:

C:\Program Files\Dehancer Lightroom Plugin\Dehancer Lightroom.exe

## User Data (Windows)

### Shared folder:

C:\Users\{user}\AppData\Local\dehancer\com.dehancer.film\_shared

### User Presets folder:

C:\Users\{user}\AppData\Local\dehancer\com.dehancer.film\_shared/presets

### Adobe Photoshop and Affinity Photo plugin log:

C:\Users\{user}\AppData\Local\dehancer\com.dehancer.film\_shared/  
dehancer\_logs/photoshop\_plugin.log

### Adobe Lightroom and Capture One plugin log:

C:\Users\{user}\AppData\Local\dehancer\com.dehancer.film\_shared/  
dehancer\_logs/lightroom\_plugin.log

### In macOS the User's Library folder is hidden by default.

You can access this folder in several ways:

1. Open **Finder**, click **Go** in the menu bar, and select **Go to Folder**. In the dialog box, type **~/Library** and click **Go**.
2. You can **unhide the Library folder permanently**. Open your **Home folder** (select your **Username** in the **Finder** sidebar). Click **View** in the menu bar, and select **Show View Options**. Check the **Show Library Folder** checkbox.